

# HP Designjet 500 Large-format Printer

An affordable, professional, personal printing solution for technical and graphics individuals.

## Product pointers

- Versatile printing with excellent line quality plus photo-quality imaging.
- Prints at 1200 × 600 dpi in best mode for best image quality, prints at 85 square feet per hour in fast mode when turnaround time is key.
- Macintosh, Windows and AutoCAD drivers provide easy setup and output for most technical, office or photo applications.
- Optional Adobe PostScript 3 RIP provides connectivity, color management and job control functions for graphic designers creating presentations, mockups or layouts.
- High-capacity ink cartridges and long-life printheads with built-in smart chips monitor ink levels and printhead status; ink cartridges are independent and can be replaced individually as needed.
- All files are processed in computer prior to transmission.

## Ordering information

<b>Model Number</b>	<b>500</b>
<b>Commercial</b>	
24-inch Model	C7769B
42-inch Model	C7770B
<b>Canada</b>	
24-inch Model	C7769B (ABA/ABC)
42-inch Model	C7770B (ABA/ABC)

## Compatibility

<b>Operating System</b>	<b>500</b>
<b>Standard Desktop</b>	
Windows 9x	•
Windows NT	•
Windows 2000	•
Windows Me	•
Windows XP	•
<b>Optional</b>	
Desktop/Network	Windows (NT, 95, 98, 2000, XP), NetWare, OS/2 Warp (v3.0, 4.0), LPD, Apple (System 7.0 and later, EtherTalk), Artisoft LANtastic (v7.0), IBM AIX (v3.2.5 and later), MPE-iX (v5.5), Citrix Mainframe



HP Designjet 500 (24-inch model shown with optional printer stand and media bin)

## In the box

### All models:

- HP Designjet ink system
  - Power cord
  - User documentation
  - Roll-feed spindle
- ### 42-inch model only:
- Printer stand
  - Media bin

## Software

- Drivers for Windows (95, 98, Me, NT 4.0, 2000, XP, Server 2003), AutoCAD (2000–2004 and R 13, 14) and Mac OS X (10.1.5, 10.2.3 and higher, 10.3)

## Shipping weight and shipping dimensions

- 500:  
24-in model 186 lb 60 × 25 × 28 in  
42-in model 257 lb 78 × 25 × 38 in

## Networking solutions

See pages 296–301 for additional information.

### Print servers

- HP Jeldirect (EIO) internal:  
620n, Fast Ethernet J7934G  
625n, Gigabit Ethernet J7960G  
635n, IPv6/IPsec J7961G
- HP Jeldirect external:  
175x, 10/100Base-TX (1-port) J6035G  
en3700, 10/100Base-TX (1-port) J7942G
- HP Jeldirect wireless:  
ew2400 802.11b/g J7951G

## Warranty and support

See pages 314–321 for complete information.

### Standard warranty

- 1 year warranty, Next Business Day Onsite

### HP Care Pack options

- Next Business Day Onsite:  
3 years H5652E  
4 years H3642E  
5 years H3643E
- Installation with Network Configuration Service H4518E
- Post Warranty Service, Next Business Day Onsite:  
1 year H4610PE
- Technical Phone Support Service:  
1 year HC131PE

## Additional information

### Sales

- www.designjet.hp.com
- Data Sheet 5980-2726ENCA
- Print Sample 5980-0866E
- Designjet Family Brochure 5980-2207EUS

### Service

- Drivers: www.designjet.hp.com
- Third-party solutions  
• www.hpgsc.com

### Reseller

- <http://hp.com/partners/us>
- Supplies and accessories  
• www.hp.com
- HP Supplies IRG, March 4AA0-8B21ENUC